Transfers Speak We Listen

Transfer Student Success asked incoming transfer students questions about engagement interests, programming preferences to inform services and support provided by the Transfer Student Success (TSS). Below are the results of our findings, the TSS action plan, and how we can support you in making informed programming decisions. We share these results with the campus community in efforts to support their creation of intentional, transfer-focused programming plans.

The Process

In 2020-2021, Transfer Student Success sent two emails to all incoming transfer students to fill out an intake form. Reminders via social media were also posted. A total of 389 unique users filled out the form, which is about 10% of the incoming class.

Students Top Responses

Most Likely to Engage In...

1. Academic Workshops
2. Peer Coaching
3. Career/Leadership Workshops

Preferred Workshop Topics

1. Advising Info
2. Major-Specific Info
3. Career Prep

Mode of Delivery Preferences (On-Person vs Virtual)

<table>
<thead>
<tr>
<th>Workshop Type</th>
<th>On-Person</th>
<th>Virtual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Academic Workshops</td>
<td>54%</td>
<td>46%</td>
</tr>
<tr>
<td>Career/Leadership Workshops</td>
<td>51%</td>
<td>49%</td>
</tr>
<tr>
<td>Social Events</td>
<td>80%</td>
<td>20%</td>
</tr>
<tr>
<td>Study Space</td>
<td>88%</td>
<td>12%</td>
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</tbody>
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Involvement Interests

1. Major Activities
2. Advising
3. Campus Opportunities (Ex: Study Abroad)

How We Responded

Action Plan for 21 - 22

1. Collaborate with the Commons and HPS to host academic workshops focused on adjustment to the quarter system and transfer shock.
2. Train the peer coaches on basic resume and cover letter building, so they can use these skills to provide enhanced peer-to-peer support.
3. Work with the Study Abroad office to spread awareness of opportunities; increase the number of transfers abroad.
4. Collaborate with CDAA to host Registration Labs for Winter 2021 registration, and share more advising information within our newsletters.
5. Continue and grow Maximizing Your Second Year collaboratives with major departments who have high transfer numbers.
6. Pivot to provide virtual services, focusing on virtual workshops and peer coaching opportunities.
7. As always, this is the tip of the iceberg! We will continuously reassess and grow based on student need!

Transfer Student Success has a toolkit of resources available for faculty and staff support. We are available to work with you in a variety of ways to help you serve your transfer students, including: the network of peer advisors, Peer Coaching Program, and the Transfer Student Success Program. We are happy to collaborate. Our peer coaches act as co-facilitators on behalf of the Triton Transfer Hub, providing a transfer student focus to your opportunity. Transfer Student Success conducts first-year and exit surveys in addition to leveraging existing data to understand the transfer student experience. Looking for information? Let’s talk.

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Working Together for Transfer Success

How Transfer Student Success Can Support Departments & Colleges

- Program Consultations: Collaborate with Transfer Student Success to launch and grow programs.
- Cross-advertise: Integrate our services into your materials.
- Co-sponsor: Help host events.
- Outreach: Share your program and share the word about Transfer Student Success.

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